

Message from Kelvedon and Feering Health Centre and Dickens Place Surgery

Repeat Prescriptions – 21 June 2020

Third Party Repeat Requests

We will no longer accept prescription requests from a third party on your behalf i.e. from all community and online pharmacies and from appliance contractors. We would like you, the patient or representative, to order your prescription medicines that you need directly from the surgery. This will help to reduce medication waste, stock piling and improve overall patient safety. *This directive came from the CCG and has been rolled out Nationwide.*

Order Online

SystemOnline is available to ALL our registered patients. Once registered, you can order your Repeat Prescriptions online via your home PC or mobile device.

Please contact the surgery and ask to register for SystemOnline Access if you don't have a username and password.

Other ways

- In person at the surgery
- Post – we can return your prescriptions by post if you attach a stamped self-addressed envelope to your prescription request
- Automatic repeats - If you have the same medicines and the same dose each month we can set up an automatic repeat to avoid the need for re-ordering each month. Please call the surgery and ask for an appointment to the pharmacist to see if this can be set up for you.
- By email kfhc.scripts@nhs.net

Please note that as we receive further updates and guidance on Coronavirus from NHS England and other organisations, we will continue to share these with you. To help us reach as many people in the community as we can with up to date and consistent messaging, we are sharing updates through various channels e.g.: KFHC website, Feering and Kelvedon Parish Councils, Village Facebook pages via the Parish Councils, local community groups and organisations. Messages will be date stamped, so that you can track updates.